

## Intex Power Tools

### 1. General Warranty Statement

Intex Group International Pty Ltd (*Intex*) guarantees that all products manufactured by and or for Intex shall be free from defects under normal use.

	<p>If, within the period of 12 months, or 24 months on selected products, which is independent from any other agreement years from the date of product purchase, any such Intex power tool product fails to meet these warranties and you submit a valid claim, Intex shall, at its discretion:</p> <p>Replace the defective product, or</p> <p>Supply an equivalent replacement with a product that is at least equivalent to the original product in function and quality, or</p> <p>Repair the defective product, or pay the cost of repairing the product, or</p> <p>Pay the costs of replacing the defective product, or, of acquiring equivalent replacement products. When a product is replaced or refunded, any replacement item becomes your property and the replaced item becomes the property of Intex.</p> <p>This warranty is subject to the exclusions and conditions below. Where an additional warranty has been issued by Intex, the terms of that additional warranty prevail to the extent of any inconsistency. This standard 12 months warranty, or 24 months on selected products, can be extended by additional 6 or 12 months if the correctly completed warranty registration form is completed, returned and approved by Intex within 30 days after the date of purchase.</p>
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### 2. Warranty Exclusions

Intex will not be liable for any special, consequential, direct or indirect loss, damage, harm or injury, which may be as a result of such defect, to the extent permitted by law.

<p>Intex may invalidate this guarantee and warranty where:</p>	<p>Parts that have failed due to wear and tear, which includes: (<i>general wearing parts, switches, cord sets, carbon brushes, bearings, sanding pads, abrasive sheets, saw blades, router bits, rubber sleeves, stirring rods, cutting blades, cutting accessories, drill bits, casing sets, etc.</i>)</p>
<p>Faults or defects caused by:</p>	<p>Incorrect use and handling of the machine (<i>i.e.: use and handling not in accordance with the Intex operating manual</i>).</p> <p>Impacts, falls or climatic influences,</p> <p>Overloading or damage that occurs as a result of incorrect or careless handling or unsuitable operating materials.</p> <p>Improper modifications or repairs performed by customers or third parties.</p> <p>The use of non-original parts, accessories or consumable materials and the resulting consequences.</p> <p>Battery Packs (in the case of battery packs, faults or defects appearing after 700 charging cycles; even if the fault or defect appears at a time which is otherwise inside the warranty period).</p> <p>Products used have not been manufactured or approved by Intex.</p> <p>Product have been modified or changed without approval from Intex.</p> <p>Products have not been purchased from Intex or an authorised Intex Reseller.</p> <p>Intex has not been paid in full for the Intex products supplied.</p>

### 3. Lodging Warranty Claim

To make a claim under this warranty, please contact the authorised Intex Reseller or Intex sales representative from whom you purchased the product. Alternatively, you may post details of your warranty claim directly to the Intex Head Office:

<p>Head Office Address:</p>	<p>Intex International Warranty Claims PO BOX 109, Somerton Victoria, 3062, Australia</p>
	<p>All claims must be received by Intex within the stated warranty period. Once your claim is received, a representative from Intex will determine whether your warranty All claims must be received by Intex within the stated warranty period. Once your claim is received, a representative from Intex will determine whether your warranty claim is valid and if so, will inform you how Intex will proceed. Any costs you incur in making this warranty claim are your responsibility and are not covered by this warranty.</p> <p>After you lodge a warranty claim, before providing warranty service Intex may require that you provide proof of purchase, respond to questions designed to assist with diagnosing potential faults, and follow Intex International procedures for obtaining warranty service. You must respond to all requests promptly and at your own expense.</p>